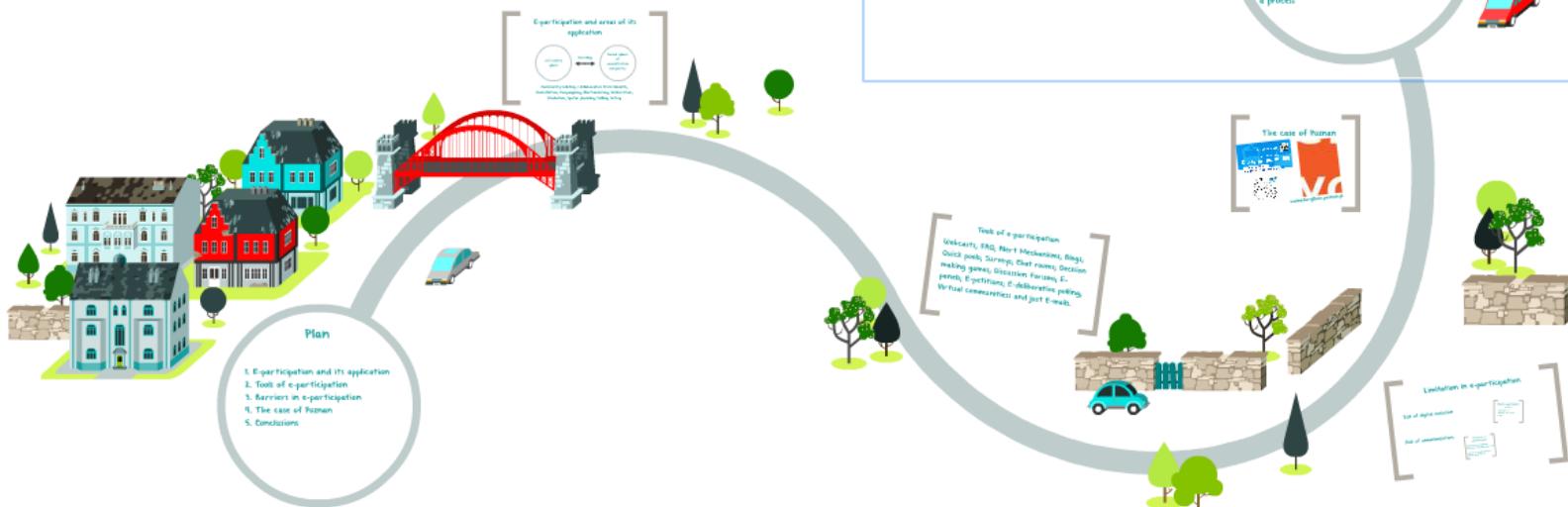




# Effectiveness of online tools in public consultation

"Cities of Change – cooperation of cities in the field of city development" II. Conference 22-23.10.2014

Piotr Matczak  
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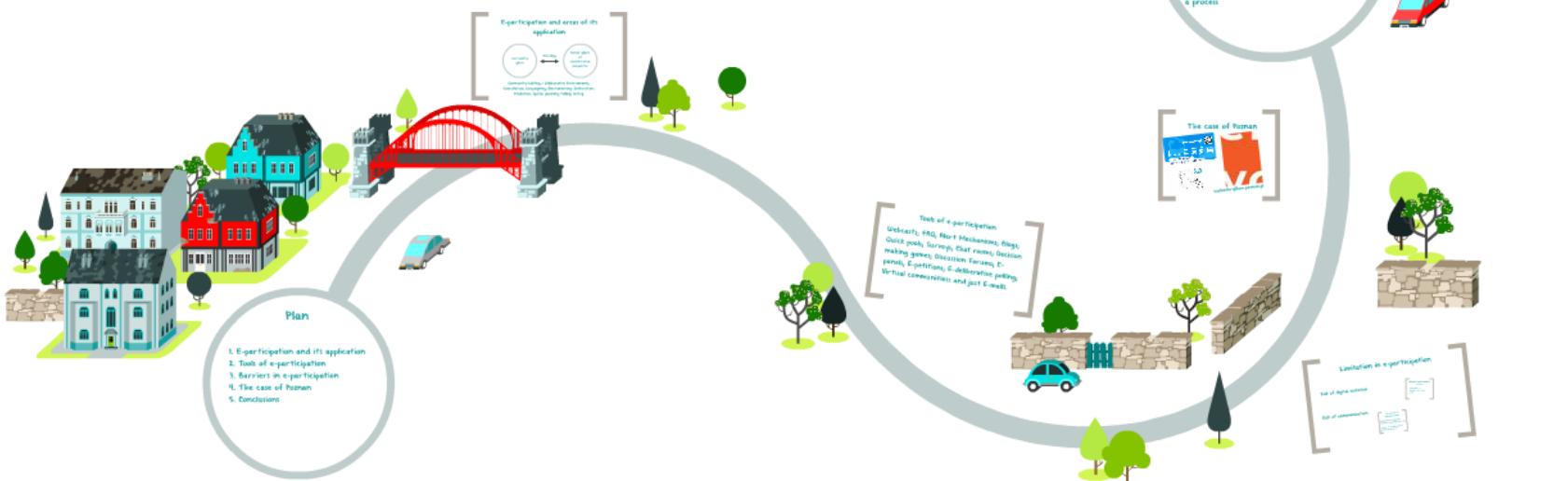


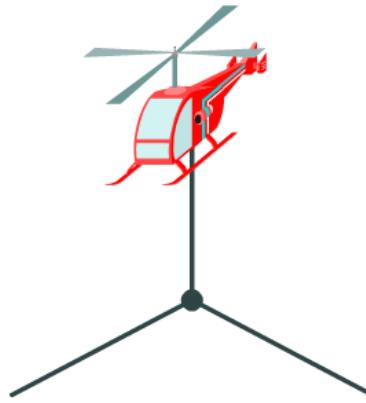


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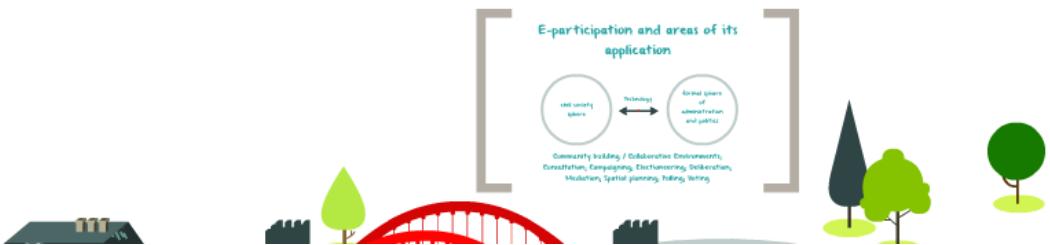




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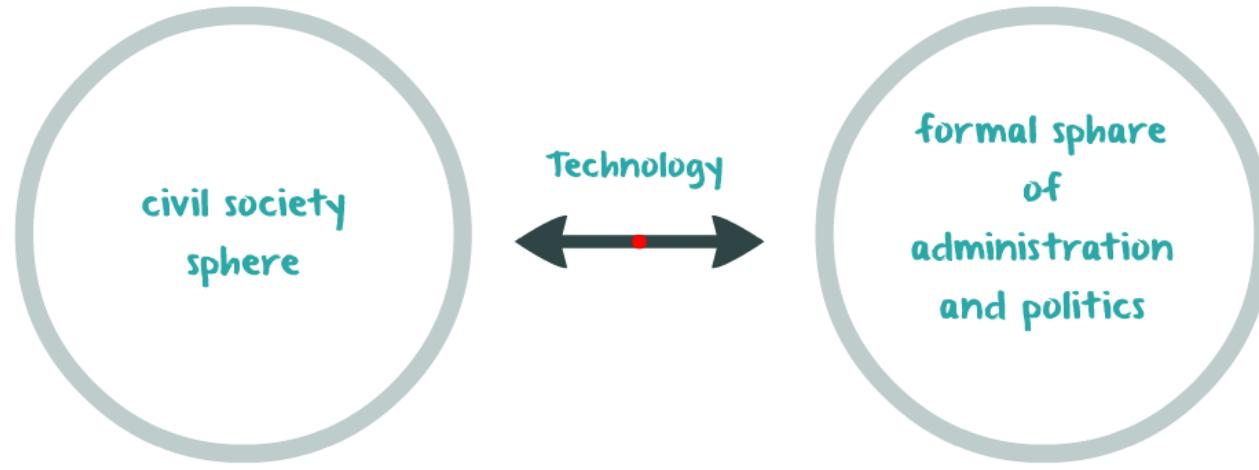




# Plan

1. E-participation and its application
2. Tools of e-participation
3. Barriers in e-participation
4. The case of Poznan
5. Conclusions

# E-participation and areas of its application



Community building / Collaborative Environments;  
Consultation; Campaigning; Electioneering; Deliberation;  
Mediation; Spatial planning; Polling; Voting

## Tools of e-participation

Webcasts; FAQ; Alert Mechanisms; Blogs;  
Quick pools; Surveys; Chat rooms; Decision  
making games; Discussion Forums; E-  
panels; E-petitions; E-deliberative polling;  
Virtual communities and just E-mails.

# Limitation in e-participation

## Risk of digital exclusion

Effective e-participation requires

- new leadership
- incentives for citizens
- trust

## Risk of anonymization

The problem of representativeness

- not necessary for education, activation and getting various ideas
- necessary for identification of preferences distribution

# Effective e-participation requires

- new leadership
- incentives for citizens
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# The problem of representativeness

- not necessary for education, activation and getting various ideas
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# The case of Poznań



Poznański Budżet  
Obywatelski  
**2015**

## KONSULTACJE SPOŁECZNE



### KOSZYK PEŁEN POMYSŁÓW



Zmień z nami sposób funkcjonowania systemu gospodarowania odpadami komunalnymi! Wyraź swoją opinię. Twój głos jest dla nas ważny!

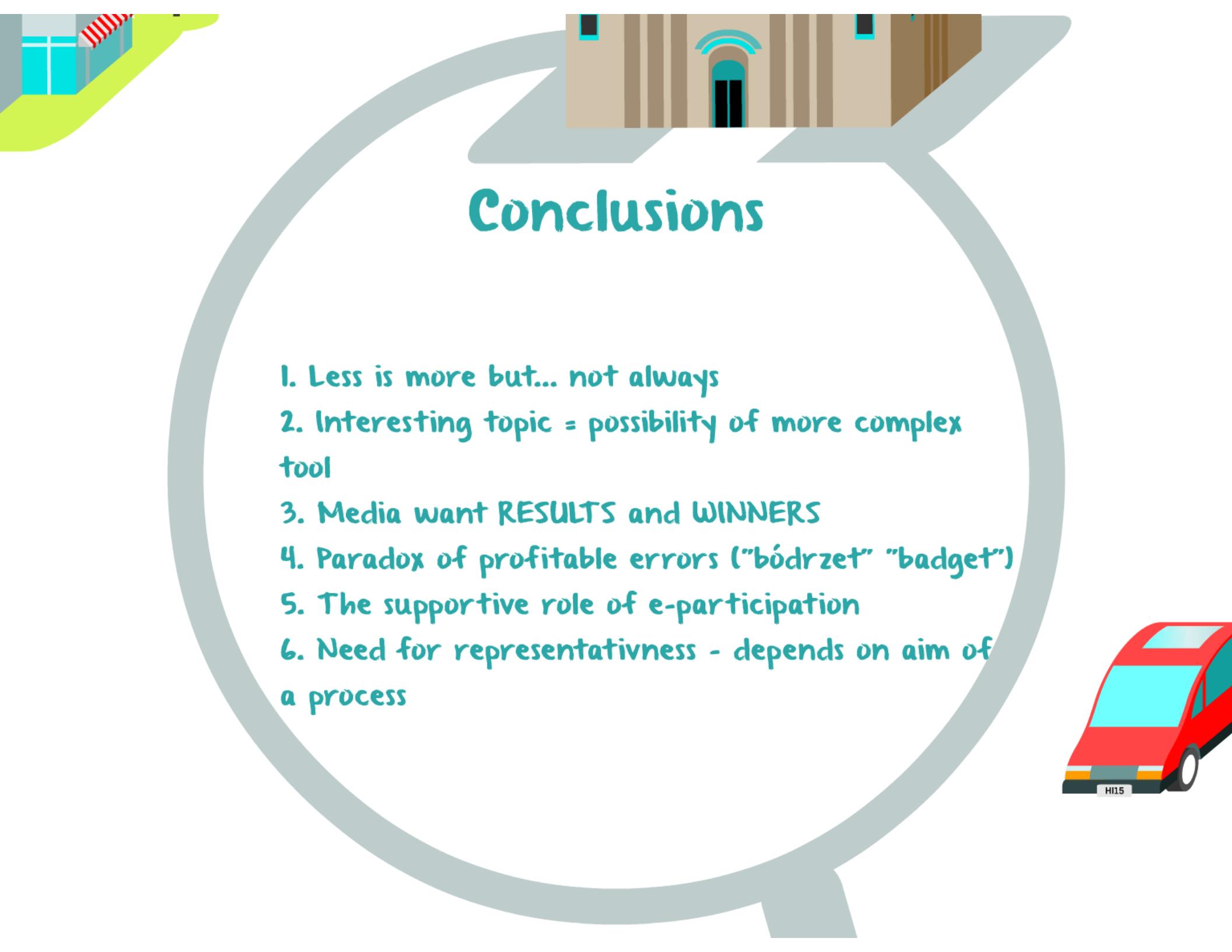
- Wypełnij ankietę na [www.goap.org.pl](http://www.goap.org.pl)
- Weź udział w debacie:

- |                 |  |
|-----------------|--|
| OKRĄGŁY STÓŁ    | 18 lutego o godz. 10:00 debata przy okrągłym stole - SPOTKANIE PRZEDSTAWICIELI INSTYTUCJI TWORĄCYCH SYSTEM GOSPODARKI ODPADAMI |
| PANEL NIEBIESKI | 19 lutego o godz. 16:00 debata ODPADY Z TERENU NIERUCHOMOŚCI JEDNORODZINNYCH   |
| PANEL ZŁOCY     | 20 lutego o godz. 16:00 debata ODPADY Z TERENU NIERUCHOMOŚCI WIELORODZINNYCH   |
| PANEL BIAŁY     | 25 lutego o godz. 16:00 debata ODPADY Z TERENU NIERUCHOMOŚCI NIEZAMIESZKALYCH  |
| PANEL ZIELONY   | 27 lutego o godz. 16:00 debata ODPADY Z TERENU RODZINNYCH OGRODÓW DZIAŁKOWYCH I REKREACYJNYCH, TARGOWISK, CMENTARZY, ITP.      |

Spotkania i debaty odbyją się w siedzibie Związku Miejszgminnego GOAP w Poznaniu przy ul. Św. Michała 43

Dowiedz się więcej na [www.goap.org.pl](http://www.goap.org.pl)

wolnetory@um.poznan.pl



# Conclusions

1. Less is more but... not always
2. Interesting topic = possibility of more complex tool
3. Media want RESULTS and WINNERS
4. Paradox of profitable errors ("bódrzet" "badget")
5. The supportive role of e-participation
6. Need for representativeness - depends on aim of a process

# CONCLUSIONS

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**Thanks for attention!**

**contact: krzysztof.maczka@amu.edu.pl**